

BRENT BYNG

Chief Operating Officer | Strategy Execution | Data-Driven Decisioning | Enterprise Alignment

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SUMMARY

Chief Operating Officer professional with over 15 years of experience in strategy execution and enterprise alignment, expert in data-driven decisioning and KPI dashboard implementation. My key achievements include boosting enterprise throughput by over 25% through process standardization and optimization, and managing a \$99.6 million operating budget to align resources with measurable operational outcomes.

EXPERIENCE

Senior Strategic Advisor (C-Suite Level) 2024 - 2026

United States Air Force, Special Operations Forces Hurlburt Field, Florida

- Served as a senior executive integrator and decision partner, translating enterprise priorities into sequenced operating plans across 12 departments and 5 sites, establishing clear milestones, decision rights, and accountability for 1,600+ personnel
- Delivered risk visibility and executive decision support by diagnosing root causes across delayed initiatives, clarifying roles and dependencies, and accelerating resolution of stalled work by 15% through structured triage and dependency management
- Strengthened enterprise performance management by expanding KPI frameworks to 50–70 metrics, enforcing reporting discipline, and instituting recurring executive review rhythms (e.g., biweekly/monthly) that improved on-time delivery and course-correction speed by 12%
- Advanced enterprise data and analytics for operational planning and performance monitoring, operationalizing dashboards and forecasting insights to reduce recurring operational risk exposure by 20% and improve decision quality for resource allocation and execution prioritization

Chief Operating Officer 2022 - 2024

United States Air Force, Special Operations Forces Hurlburt Field, Florida

- Guided enterprise operations with line responsibility for strategy-to-execution outcomes across 12 departments and 5 sites
- Owned \$99.6M operating budget and P&L, aligning resource deployment to operational priorities and measurable throughput and service outcomes
- Improved enterprise throughput >25% by standardizing key processes, optimizing scheduling, and improving asset utilization
- Automated training and scheduling processes, reducing manual effort and speeding qualifications
- Built and operationalized KPI dashboards tied to operational commitments, improving executive decision-making and compliance performance
- Established and reinforced operational governance, risk management, and continuous improvement to reduce variation and drive reliable delivery

Director of Strategic International Partnerships 2019 - 2022

United States Air Force, Special Operations Forces Pentagon, Washington, DC

- Orchestrated partnerships to drive high completion rates for global projects. Improved adaptability, teamwork, and delivery reliability amid changing priorities and timelines
- Built structured governance and alignment processes (stakeholder mapping, decision cadence, and operating workflows) to reduce fragmentation and increase execution consistency across interagency and coalition partners
- Led and coached a 75-member engagement team across 340+ distinguished visitor events, honoring 10 Gold Star family members and Medal of Honor recipients; served as the linchpin for the 20th anniversary of 9/11 at the Pentagon, reaching 22M viewers, while supporting the CEO's highest priorities and White House social visits
- Measured and translated executive and diplomatic stakeholder needs into detailed execution plans, ensuring seamless delivery of engagements for political leaders and foreign dignitaries amid operational ambiguity and tight security requirements
- Managed cross-agency partnerships and engagement planning with FBI, Secret Service, and DIA, and aligned with senior tech and financial C-suite executives (e.g., leading technology and media/finance CEOs), to reduce friction, strengthen security/compliance discipline, and maintain delivery momentum end-to-end

KEY ACHIEVEMENTS

Boosted Throughput Efficiency

Increased enterprise throughput by over 25% through process standardization and optimization.

Budget Optimization

Managed a \$99.6M budget aligning resources for measurable operational outcomes.

KPI Dashboard Implementation

Improved decision-making by launching KPI dashboards for operational commitments.

Leadership Pipeline Development

Built a leadership and succession program improving retention by strengthening bench capacity.

EDUCATION

Doctor of Strategic Leadership (DSL) (Projected Award: August)

Liberty University

2026

Virginia

Executive Certificate in Strategic Leadership

Liberty University

2025

Virginia

Air War College

Air University

2022

Alabama

Master of Military Operational Arts and Science

Air Command and Staff College

2019

Alabama

M.S., Operations Management (Summa Cum Laude)

University of Arkansas

2012

EXPERIENCE

Chief Operating Officer

2017 - 2018

United States Air Force, Special Operations Forces

Choctaw Airfield, Florida

- Directed ops standards for a 236-person team. Enhanced performance, reliability, and improvement via clear expectations, coaching, and governance
- Owned enterprise financial execution by executing a \$1.5M budget and managing \$9M in organizational assets, aligning resource deployment to prioritize and reinforcing disciplined stewardship
- Researched and overhauled training directives and standards, streamlining documentation into a next-generation set of 18 standards to improve clarity, reduce variation, and accelerate reliable execution
- Strengthened leadership capability at scale by implementing structured development, mentoring, and succession planning mechanisms to build readiness for expanded responsibilities
- Built a next-generation course rapidly to advance executive vision, cutting time-to-proficiency by 50% to accelerate capability building and enterprise adoption

Senior Director of Operations

2016 - 2017

United States Air Force, Special Operations Forces

Hurlburt Field, Florida

- Improved process consistency and visibility with standardized reports, enabling quick executive diagnostics using repeatable metrics
- Boosted operational analytics and transparency, enhancing performance visibility for earlier adjustments and reduced execution drift
- Drove operational excellence and governance by leading Lean Six Sigma and system upgrades to reduce process variation, strengthen root-cause analysis, and tighten compliance execution
- Oversaw and developed 37 junior executive officers, decentralizing wing-level administrative processes and enabling a structured execution model that tripled productivity in 6 months
- Revamped a report-tracking process, improving operational cadence and accountability to increase report timeliness by 70%

Senior Manager

2006 - 2016

United States Air Force, Special Operations Forces

Hurlburt Field, Florida

- Enhanced team effectiveness and performance using a combination of metrics, discipline, and creativity, thus boosting reliability and accountability in high-tempo missions
- Served as Flight Commander, leading 15 instructors and graduating 136 student aviators; reduced additional training time by 20% by standardizing performance expectations, strengthening communication, delivery discipline, and improving training effectiveness
- Advocated for and built scalable training programs, infrastructure, and tools by creating a digital mission task library that increased students' ability to study core tasks by 250%, and developing 8 wireless classrooms that generated \$216,000 in annual cost savings
- Served as Standards and Evaluations Chief, acted to ensure 650 aviators were ready and proficient to conduct combat tasks through rigorous standards, evaluation discipline, and continuous performance oversight
- Led professional development and mission engagement, facilitating 5 professional development seminars and mentoring 500+ individuals; supervised a workplace fundraiser raising \$1,100 for the American Cancer Society

Healthcare Data Analyst

2005 - 2006

URIX

Cheshire, Connecticut

- Designed and supported healthcare data systems, building databases and data structures to enable reliable fraud-detection analytics and client reporting workflow
- Developed ETL pipelines using SQL (and data transformation scripting as applicable) to extract, clean, and load healthcare datasets, improving data freshness and reducing manual data handling by 30%
- Created recurring reporting products (SQL/SAS-driven datasets and summaries) that standardized key KPIs for fraud investigation and operational leadership, improving reporting consistency and turnaround time by 25-40%
- Performed data validation and reconciliation across database sources (integrity checks, deduplication rules, field-level accuracy testing), reducing downstream data errors by 20-35%
- Collaborated with healthcare IT to convert fraud-detection needs into database specs. Ensured secure, controlled data access and audit-ready documentation of data definitions and ETL logic

Assistant Finance Analyst

1997 - 1998

Citigroup/Travelers

Hartford, Connecticut

- Fine-tuned Excel models for budget/forecasting, supporting Consolidated Controllable Income Statements. Reconciled acting drivers across business units for reporting alignment
- Prepared consolidated controllable income statement schedules by compiling inputs from multiple sources, verifying balances, and documenting variances for finance leadership review
- Performed budget-to-forecast variance analysis to identify controllable cost/revenue drivers and prepare clear summaries of key movements and explanations
- Supported month-end and forecast cycles by updating spreadsheets, maintaining assumptions, and improving calculation accuracy through standardized formulas and error checks
- Tracked version changes, validated documents, ensured line-item consistency across reporting periods to assist in governance forecasting

EDUCATION

B.S., Business Administration
(Cum Laude)

Central Connecticut State University
2005

CERTIFICATIONS

Google Analytics (Projected
Award: April 2026)

Google

HRCI Human Resource Associate
Professional (aPHR)

HRCI

CompTIA Project+

CompTIA

Lean Six Sigma Green Belt

Lean Six Sigma

SKILLS

Enterprise Operating Model

Enterprise PMO Governance

Cross-pillar Integration
("Silo Buster")

Data-driven Decisioning

AI-enabled Productivity
(Ethical Adoption)

Talent/Succession

Continuous Improvement
(Lean/Six Sigma)

Risk/Compliance

CEO Enablement and Executive
Decision Support

Project Management

PROFESSIONAL AFFILIATIONS

International Coaching
Federation (ICF)

HR Certification Institute (HRCI)

Wix Ops

Institute of Financial Operations
& Leadership